

Cancellation/Refund policy

The Rural Trust offers full refunds for prepayments made in advance if we are unable to fulfill the order within promised time duration due to any logistical issues at our end.

However, in the event that a customer chooses to back out of an offer after they have accepted the same we are not able to offer a refund.

Additionally, for payments accepted **after delivery and acceptance of perishable goods by the customer**, we do not offer refunds.

In case you have any **chargeback** related queries, please write to reach@theruraltrust.com.